



VanBibber Lake Conservancy District

4374 W Co Rd 450 N. Greencastle, IN 46135 www.VBLCD.com 765-739-6671

What to do if you have a sewer problem...

If a sewer backup occurs:

1. If you have a drain or toilet backed up in your home, check the other drains to verify if it's your entire house or just one fixture.
2. If you have a cleanout located on your property, check it. Is it overflowing outside the house? If it's empty, then there's a good chance that the problem is isolated to your pipes and you need to contact a plumber – not the conservancy.
3. Some homes have ejector pumps, which pump sewage up to the main line. If you have one, verify it is working properly.
4. If no ejector pump, or it's not working properly, do not run any water down the drains or flush the toilet.
5. Call Van Bibber Lake Conservancy District to fill out a service request. NOTE: calling the conservancy for a problem that is isolated to your pipes or a particular drain (not the responsibility of the conservancy district) will result in an emergency callout fee of \$50.00 being added to your bill.

